

Touchstones School of Crystal Therapy

Please note whilst the pandemic is still an issue we respectfully ask that participants enrolling on our in-person training courses have been fully vaccinated against Covid-19. My husband has a chronic lung condition and we wish to work as safely as possible. Thank you for your understanding.

Booking Terms and Conditions

1. You are over the age of 21.
2. You agree to follow applicable Government guidance regarding Covid-19 at the time of your course. Please note for courses in Wales this is the Welsh Government Guidance.
3. You accept full responsibility for your own health and well-being. Touchstones Therapies Limited will accept no responsibility whatsoever for your health and well-being.
4. Please note that courses may not be suitable for you if you are pregnant or have:
 - i) An ongoing medical condition of an acute or chronic nature ii) Ongoing severe emotional or mental trauma
 - iii) Drug (prescribed or otherwise), alcohol or substance addictions iv) Special needs that create problems with learning

Please state any ongoing health issues clearly on your application. Your information will be held in confidence. If you are in any doubt about whether a course is suitable for you please seek medical advice.

5. Withdrawal from courses:
Your £100 booking deposit is non-refundable.

Please give as much notice as possible if you will not be able to attend. Classes are often fully booked in advance and your place could be offered to someone else provided enough notice is given. If your place can be filled you may be offered a refund.

Should you be prevented from attending for Covid-19 reasons and can prove you have been required to self-isolate and have had a positive Covid-19 test result then you will be offered a refund or offered a space on the next available course if you prefer.

If you are asked to leave a course any monies paid for sessions unattended will be refunded, but any monies paid for sessions received will not be subject to refund.

If there is dissatisfaction with a Touchstones course or event, you must notify Lauren D'Silva by email immediately. Retrospective complaints will not be considered as reason for refunds.

If for any reason a course does not run your course fees will be refunded in full. Touchstones Therapies Limited will not be held responsible for any accommodation or travel costs incurred in such a circumstance.

Course Booking Conditions 2021