

Touchstones School of Crystal Therapy

Booking Terms and Conditions:

1. You are responsible for your own health and wellbeing throughout the course.
2. You are over the age of 21.
3. If you have experienced/are experiencing any of the following, please let Lauren know in writing BEFORE the course commences (any information will be held in the strictest of confidence). Please be honest!
 - i) Epilepsy /Diabetes/ Asthma/ High or Low Blood Pressure
 - ii) Any medical problems of an acute or chronic nature
 - iii) Any emotional or mental trauma that has resulted in your seeking medical advice or treatment.
 - iv) Suffered from any drug (prescribed or otherwise), alcohol or substance abuse.
 - v) Are pregnant
 - vi) Have any special needs
4. If there is any other information that may be relevant please let Lauren know before you start the course.
5. In a tutored course you are responsible for the safety of your personal belongings.
6. For tutored courses the cost of the course covers venue, (where appropriate) tuition fees, course notes. The cost does NOT cover travel expenses, accommodation expenses and food.
7. Withdrawal from courses:
Your £100 booking deposit will automatically be forfeit if you withdraw from a course. Please give as much notice as possible if you will not be able to attend. Most classes are fully booked months in advance and your place could be offered to someone else provided enough notice is given.

If you need to withdraw from a course **within one month** of course commencement you may also be held liable for the balance of the tuition fees. If you fail to attend your course without giving notice then the full course fees will be payable.

If your reason for withdrawal is considered genuine and unavoidable then you may be offered a place on the next available course subject to discussion and agreement with Lauren D'Silva. This offer would be made entirely at her discretion and should not be regarded as your right.

If you are asked to leave a course any monies paid for sessions unattended will be refunded, but any monies paid for sessions received will not be subject to refund

If there is dissatisfaction with the course, you must notify Lauren D'Silva immediately. Retrospective complaints are noted through the ACHO evaluation procedure. They will not be considered as reason for refunds.

TSCT Booking Conditions 2018